

Zulu Nwankwo

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EDUCATION

Texas Tech University, Lubbock, TX

Bachelors of Science in Mechanical Engineering

EXPERIENCE

eBay, San Jose, CA

Technical Product Manager

July 2022 — Present

- Owned roadmap and launch of EU VAT compliance updates; increased seller compliance by 13% through close coordination with engineering, legal, and analytics
- Rebuilt global VAT ID entry flow with real-time validation and optimized UX, reducing drop-offs and lowering support volume across supported countries
- Launched targeted outreach campaigns to drive regulatory awareness pre-enforcement; directly influenced seller behavior across key EU markets
- Partnered with data science to analyze engagement data and iterate campaign strategy based on observed behavior shifts

Air Products and Chemicals, Remote

Mechanical Integrity Intern

August 2021 — December 2021

- Aided in integration of acquired 3rd party documentation, equipment, and inspection
- Performed validation of acquired plant assets and led development of new inspection monitoring system

Walmart eCommerce, Pedricktown, NJ

Supply Chain Engineering Intern

June 2021 — August 2021

- Designed guide reducing ramp-up time for new Project Engineers launching 50% of the next generation fulfillment centers
- Collaborated with external vendors to define requirements and limitations of automation machines with respect to fulfillment center designs

BMW Manufacturing Co., Spartanburg, SC

New Model & Corrosion Planning Co-op

2019 — 2020

- Performed film build studies to ensure protection for production bodies meet BMW Group standards
- Designed a more durable fixture for a car model that enabled a cheaper annualized cost for production

INVOLVEMENT

National Society of Black Engineers

Member

August 2018 — Present

- Aided in community outreach effort and helped cultivate professional skills of members

AWARDS & SKILLS

- Technical skills
 - TypeScript, Python, SQL, A/B Testing, Compliance, Identity, Experimentation
- Honors/Awards
 - 1st Place SF10x Hackathon August 2025
 - 3rd Place Nissan Design Challenge November 2021
 - 2nd Place Citi Technology Hackathon February 2021